



**BOYS & GIRLS CLUBS**  
OF GARDEN GROVE

# 2021 IMPACT REPORT



**VIRTUAL  
LEARNING**



**IN PERSON  
CHILDCARE**



**PRESCHOOL**



**SCHOOL  
SUPPLIES**



**ESSENTIAL  
ITEMS**



**VISION  
CARE**



**COUNSELING**



**WELLNESS  
CHECKS**



**FOOD  
DISTRIBUTION**



**HYGIENE  
SUPPLIES**

**★ WE ARE IN THIS TOGETHER ★  
EVERYDAY IMPACT**





## Mission

To enable all young people, especially those who need us most to reach their full potential as productive, caring, responsible citizens.



## Vision

To be a national leader in connecting youth and their families to opportunities and resources that allow them to reach their full potential.

## A Message from the CEO Mark Surmanian

As we all experienced, 2020 brought immeasurable challenges to our organization and community. Since the beginning of the COVID-19 pandemic, BGCGG and our incredible staff members continued to provide critically important programs and services while ensuring the ongoing safety and wellbeing of all those involved in our programs. Despite the unprecedented obstacles faced, we were able to “weather the storm” and received additional support from the greater community, as well as a first draw of the SBA’s Paycheck Protection

Program last May which greatly helped the organization keep staff employed in order to provide continued services to our members and community. This includes growing to provide in-person services to over 2,500 youth daily on school and preschool campuses, as well as virtually through our Club Connect and telehealth counseling services. BGCGG also distributed massive quantities of emergency food and general supplies to families in need, all under the motto of being “In This Together!”

## Financials

### Revenue

|                                    |                     |
|------------------------------------|---------------------|
| Contracts & Grants                 | \$9,261,777         |
| Fee Based Programs                 | \$1,921,624         |
| In-kind Support                    | \$422,314           |
| Donations & Special Events         | \$467,710           |
| Other Income                       | \$21,967            |
| <b>Total Support &amp; Revenue</b> | <b>\$12,095,392</b> |

### Expense

|                       |                     |
|-----------------------|---------------------|
| Staffing Costs        | \$10,081,586        |
| Materials & Supplies  | \$504,281           |
| Facilities            | \$859,288           |
| Operations            | \$516,345           |
| Technology            | \$322,805           |
| Depreciation          | \$204,546           |
| Other Expense         | \$31,344            |
| <b>Total Expenses</b> | <b>\$12,520,195</b> |



**Boys & Girls Clubs of Garden Grove** teamed up with the OC Emergency Childcare Task Force to distribute supplies to childcare providers who were offering care for children of essential workers. The goal was to ensure that our most vulnerable children would still be able to access high quality childcare. Our partners included Early Childhood Orange County, First 5, Children's Home Society, Orange County Department of Education, Local Planning Council, and Community Care Licensing.



## BGCGG distributed essential items to...

### More than 520 Orange County Childcare Providers



**9,158**

Packs of Diapers



**6,288**

Boxes of Wipes



**80,200**

Adult Face Masks



**249,000**

Disposable Gloves



**12,040**

Liquid Hand Soap



**7,224**

Bottles of All Purpose Cleaner



Plus several thousand packages each of toilet paper, paper towels and sanitizers

For more than 25 years, Garden Grove Unified School District and Boys & Girls Clubs of Garden Grove have worked together in partnership to provide numerous programs and services, both in an after school setting, and throughout the community as a whole. We thank GGUSD for their partnership and support over the years to better serve the children and families in our community.





## This Is Impact!

**2020** presented unprecedented challenges for our Club members, families, staff and community. Through the generosity of corporate partners, stakeholders, and the commitment of our staff, BGCGG provided essential services.



### Backpack Distribution

Thanks to the generosity of our community partners, we were able to collect **1,000** backpacks filled with school supplies for Club members.



### Holiday Assistance

**776** children received holiday gifts and **167** families received Walmart, Shell Gas and food gift cards.



### Food Distribution

Our Community Health Services Team distributed more than **8.5** tons of food to **2,169** individuals. As well as serving families in need each month with emergency food.



### Thank you to our Partners

Karina's Backpack Project, Dreams for Schools, Cal Optima, United Healthcare, Lions Club of Garden Grove, Bazz Houston, Kimley-Horn, Elks Club of Garden Grove, OC Grace Church, Suburban Optimist Club, St. Mark Presbyterian, Grace Community Church, Joe Hu/Shell Gas Station, and Trai Turner of the Los Angeles Chargers.

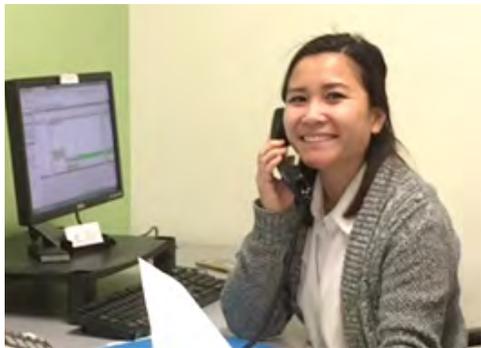




**Our dedicated and passionate BGCGG Team** worked throughout the year ensuring our youth and teens' social, emotional, and mental well-being by continuing to provide crucial resources to help support our members, parents, and other adults serving children and young people.

### Wellness Checks:

In 2020 our staff never stopped providing services and found innovative ways to engage with members and families. Staff made more than 5,000 calls to families. We assessed safety, educational supplies, job status, food deficiencies, and basic needs.



### Counseling

Our Community Health Services division conducted telehealth and counseling services for more than 375 families on a continuous basis. Counselors continued to have one-on-one sessions with more than 225 youth exhibiting feelings of stress, anxiety and educational challenges.

### Serving Children

At the start of this pandemic, BGCGG worked with GGUSD to support the children of our community through wellness calls. In April, our programs shifted from in-person services to offering virtual programs. Club Connect created a safe virtual space where staff were able to facilitate Boys & Girls Clubs programming. Members received academic support and social emotional learning opportunities. In the Fall, BGCGG worked in collaboration with GGUSD school campuses as well as our own facilities to serve the families of essential workers and students struggling with distance learning.



# It takes Ambassadors, Volunteers and Investors of Great Futures

## In Memoriam

### Lt. John Reynolds (1962-2021)

Lt. John Reynolds was an advocate for building a better community for our young people and their families. As a Board



volunteer, he worked hand-in-hand with BGCGG Club staff and committees. He visited every Club site (65 sites), talked with staff about safety, thanked them for their hard work, and provided advice and guidance. He helped us grow as an organization by taking the lead role in Board Development



by recruiting 22 new Associate Council and Advisory Council Members. As Board Chair, he charted a new course of action for the Club to build a true Culture of Philanthropy and sought out new corporate partnerships. John's true gift was as a listener. He continued both personally and professionally to find new ways to bring people together. Because he understood the importance of volunteering,

he always went out of his way to personally thank BGCGG volunteers and supporters. John truly embraced his role as a Club Ambassador and volunteer, and he inspired others to do the same. We are happy to announce that we have created the "Lt. John Reynolds Youth of the Year Scholarship." Monetary awards will be presented to up to 15 Youth of the Year Club members each year at our annual awards ceremony.

## Finding a Safe Haven

Many of our families working in essential services were struggling to find safe and high quality care for their children, deal with stress and financial issues, and keep their kids engaged in school.

Adriana is a single mom of three children. As an essential worker at CHOC, she was referred to our program in September. For more than six months, Mom couldn't find consistent childcare and support. Her six-year-old son, Adriel was

struggling with distance learning, social skills, and the stress of the pandemic. Our staff helped Mom with the program's financial requirement and, after a short time, was able to provide a full scholarship, taking away one of her most significant stressors. Her son was sick a lot during his first year of kindergarten, and with the pandemic, he continued to get behind in school. As he started the new school year, Mom was even more concerned

about his learning loss and lack of social skills. Staff started working with him on schoolwork and made sure he felt safe and supported. We are working in collaboration with the teacher and school counselor to ensure that we provide the support Adriel needs to be academically and emotionally successful. In the past few months, we have seen a considerable improvement in school and his overall demeanor.



"I am so thankful for Boys & Girls Clubs of Garden Grove and all the help they have provided for Adriel and me. I am grateful to the staff for all their support and especially the positive impact that it has on my son."

— Adriana S.

## From Homeless to Hopeful

When 7-year-old Maria began arriving late to the Boys & Girls Clubs of Garden Grove, hungry and with her hair undone, Site Supervisor Suzie Rodriguez immediately knew something was wrong. During drop-off one morning, Suzie saw that the family's truck was filled with their belongings. It only took a moment with Maria's father, Basilio, to see the exhaustion and anxiety behind the mask he was wearing.

"We've been living in our car for a month," he explained. "From time to time, I have enough money for a motel room. Do you

know if anybody is renting a room?" Because of inconsistent employment and income, the family moved from a room they had been renting to a garage. Without notice, the garage was condemned and torn down. Maria and her family had been living in her dad's truck as he searched for consistent work. Club staff and community members collected money, gift cards, food and personal hygiene supplies, and ARCHES, which is part of the Club's Community Health Services division, was able to help the family find temporary housing for up to a year while Maria's dad works

to get back on his feet. Today, this Club family now has a place to call home. Maria's dad has time to find consistent employment while Maria can safely

participate in school and receive daily meals at the Club. Their family has a chance for a fresh start — an opportunity to write a new story.



"The kids would always ask me, 'why are we living like this?' I explained that things like this sometimes happen in life. But I told them they had to continue studying and keeping up with school, regardless of what we are going through. The Club and ARCHES have changed my children's lives. I can see how happy they are now."

— Basilio

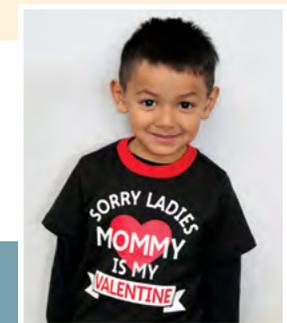
## Serving Preschoolers During a Pandemic

Fear, uncertainty, health, and safety were just a few of the concerns when California issued a stay-at-home order in March of 2020. Out of an abundance of caution, on March 16, we made the difficult decision to temporarily close our childcare centers. Our team began strategizing on how to maintain engagement with the families and re-open safely. Teachers pivoted to individual instruction via phone calls, Facetime and provided structured virtual classes. With a new pandemic policy in place, we re-opened our

preschool doors on June 1 for essential workers. Intense staff training, reduced ratios, new procedures, and increased sanitation was implemented to ensure the health and safety of all. The staff ensured the children felt safe and secure while they adapted to the new world changes.

Site Supervisor Victoria Hernandez reflected on the past year, "While we didn't know exactly how we would deal with a pandemic, I was greatly impressed and appreciative

of staff and how they focused on what was most important; the health and safety of the children. Their creativity and commitment to learning were evident in the fun videos and exercises they shared with the families. As we returned to in-person services, many of the kids were feeling anxious and stressed, but staff ensured they had the emotional support needed to thrive."



"I don't know what I would have done without the support of my son's teacher and the Family Campus Preschool. As an essential worker, I needed consistent childcare that I could trust. I would have been in jeopardy of losing my job without their help. I am truly grateful for Boys & Girls Club's Family Campus Preschool."

— Preschool Parent



# Justice & Equity



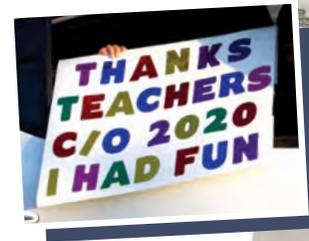
# Diversity & Inclusion



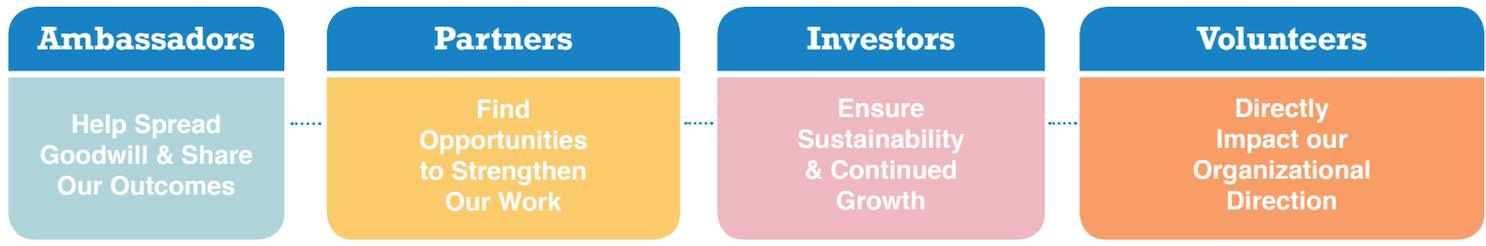
## Advancing Social Justice & Equity

Boys & Girls Clubs of Garden Grove condemns racism and discrimination in all forms. We honor and echo the messages and demands for systemic change for all people of color in our communities, our country, and beyond. We will continue to support our members, families, and communities by building safe, positive, and inclusive environments. But we can do more, and we are. We are committed to finding lasting solutions and bold action to ensure the great futures

our members deserve. This collective effort amplifies the voices of our staff, volunteers, members, and the greater community to create positive change and overcome anything that stands in the way of realizing our mission. We look forward to sharing this journey with you as we progress and we thank you for your support in our ongoing effort to foster social justice and equity in our community.



## It Takes...



**BOYS & GIRLS CLUBS**  
OF GARDEN GROVE

With your generous support, Boys & Girls Clubs of Garden Grove will continue to make a positive and lasting impact on youth, teens and families in our community.

[www.bgccg.org](http://www.bgccg.org) | Call: 714-530-0430